# Sunehra Tazreen

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#### **Education**

**McMaster University** – Bachelor of Commerce, Minor in Economics

Sep 2020 - Jun 2025

**Relevant Coursework:** COMM 1DA3: Business Analytics, COMM 2DA3: Decision Making with Analytics, COMM 3DA3: Predictive Analytics, COMM 3KE3: Management of Enterprise Analytics, COMM 3KD3: Database Design & Management (SQL), COMM 3FN3: Big Data, COMM 2KA3: Information Systems, MATH 1M03: Calculus, COMM 3FD3: Financial Modelling (Excel/Python), INN 1Z03: Artificial Intelligence

#### **Technical Skills**

- Programming: Python (Pandas, NumPy, scikit-learn, Matplotlib, Seaborn), SQL, RStudio, VBA
- Data Visualization: Tableau, Power BI, JMP, SAS Viya, Advance Excel (PivotTables, Power Query)
- Machine Learning & Modeling: Regression, Classification, Clustering, Model Evaluation
- Other Tools: Git, Google Sheets, Jupyter Notebooks, PowerPoint, Mailchimp, Microsoft Access
- Business & Reporting: Visualization, Predictive Analysis, Dashboarding, Storytelling with Data

### **Data Analytics Project Portfolio**

- Showcasing real-world projects in predictive analytics, big data, business data visualization, and advanced tools such as SQL, Python, R, Tableau & many more
- Link to portfolio: www.sunehra-tazreen-data-analytics-portfolio.com
- Scan the QR code to explore my portfolio best viewed on desktop/laptop



#### **Work Experience**

#### CSR (Teller) | Bank of Montreal (BMO) - Hamilton, ON

May 2023 – Dec 2024

BMO Performance Recap: <a href="https://www.bmo-performance-recap.com">www.bmo-performance-recap.com</a>

- Resolved 100+ client account issues weekly, reducing discrepancies using analytical thinking
- Generated accurate financial reports, strengthening data accuracy and attention to detail
- Consistently exceeded sales/CSR performance scorecards (averaging >110% monthly)
- Analyzed transaction patterns and client inquiries to recommend products and improve service

#### Events Officer | McMaster Global Brigades - Hamilton, ON

Sep 2021 - Dec 2024

- Collected & organized event registration data in Excel, ensuring accuracy for 200+ participants
- Analyzed **fundraising trends** to identify high-performing methods, increasing donations by 15%
- Created visual dashboards to track event performance (attendance, engagement, & revenue), enabling data-driven decision-making and presenting findings to the executive team

## Program Facilitator | Canadian National Exhibition – Toronto, ON

Jul 2022 - Sep 2022

- Coordinated daily program logistics, managing vendor schedules, operations & communication
- Ensured timely program delivery through cross-functional collaboration with staff & volunteers
- Maintained comprehensive documentation, improving audit readiness & accountability

## Sales Associate | Urban Behavior, Lime Ridge Mall – Hamilton, ON

*Jun 2022- Aug 2022* 

- Delivered excellent customer service with strong product knowledge, increasing satisfaction
- Accelerated order processing operations to reduce in-store queue times to elevate experience